## How to refer a patient to Connect to Care or Calgary Allied Mobile Palliative Program

Connect 2 Care (C2C) and Calgary Allied Mobile Palliative Program (CAMPP) are intensive case management teams that will provide transitional support from acute care to the community for lowincome and socially vulnerable patients.

## To refer a patient:

- 1. Ensure they meet referral criteria:
  - Patient is homeless/vulnerably housed AND
  - Patient is low-income AND
  - Patient has at least 6 ED/Urgent care and/or 2 inpatient presentations in the last 12 months [Not required for CAMPP (palliative/end-of-life care) referrals]
- 2. Ensure patient is aware of referral and has given verbal consent to have team try to connect with them both in hospital and in community
- 3. Contact the C2C Team:
  - Monday to Friday, call 403-400-7454
  - After hours or on weekends please call 403-400-7454 and leave a message or fax C2C Referral Form to 403-221-8785
  - o CAMPP Team: 403-472-4479